

# Northern Lights

BESPOKE LIGHTING SINCE 1987



Product Care  
Guide



Our designers and artisans are committed to designing and manufacturing lighting products that are easy to clean and maintain. It's important to us that, when installed and maintained correctly, our lighting offers durability and longevity for many years to come.

We encourage you to follow the advice in this guide, ensuring products remain in optimum condition to maximise their lifespan.

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#### **Safety Warning**

Please ensure electrical power to the product is switched off before carrying out any cleaning, maintenance or disassembly. Do not install in environments above 35 degrees Celsius.

#### **Storage of Products**

Products should be stored in a cool, clean, dry, low humidity environment. Products should be safely stored in their packaging until the time of installation. We recommend not placing directly on the floor, in order to maintain appropriate airflow around the packaging.

- ❖ We recommend where possible regular cleaning and maintenance takes place. This is to ensure the products don't accumulate any dirt or dust that could affect their aesthetics or performance.
- ❖ If bulbs are to be removed for cleaning and they have been switched on, ensure sufficient time has been allowed for them to cool before handling.
- ❖ Any untested cleaning products should be first tried on a small hidden area of the luminaire to ensure they do not affect the surface finish.

Do not use abrasive cleaning products that contain ammonia, isopropyl alcohol or other solvents as the chemicals can damage any applied finishes.

## General Care



## Brass

We offer various brass products in a number of specialist finishes.

The surface of raw, untreated brass however will naturally oxidise and mottle over time. This doesn't affect the product's integrity or performance. Should you wish to retain the original finish aesthetic for as long as possible and for uniform ageing, rinse and wipe the surface with fresh water every few months.

## Metal, Wood, Painted & Plastic Materials

Start by gently cleaning with a soft dry cloth, which will remove most surface accumulation. If particularly dirty, moisten the cloth using fresh water and dry thoroughly using a separate soft cloth. If not properly dried after cleaning, water spots can appear.

## Ceramic Materials

Remove dust and surface dirt with a soft, dry cloth.

Untreated ceramic is very porous. Any water or liquids which come in contact with it can create water lines and staining. It's rare that we use bare untreated ceramic in our designs, but if unsure please get in touch.

Glazed, coated and treated ceramics can be cleaned with a slightly damp cloth.

## Glass Bases & Shades

Use a clean, soft cloth to wipe the product.

If particularly dirty, a mild solution of detergent and water can be applied with a clean, soft cloth to remove.

If necessary and the design allows removal, detach glass parts from the product and rinse with fresh water.

A mild glass cleaner be used, however ensure this does not come in contact with any other non-glass surfaces that may react or stain.

Important: ensure the glass parts are **fully dried** before re-assembly.

## Fabric Shades

For dust and dirt, use a soft brush or lint remover.

For light marks, use a soft cloth slightly moist with fresh water to remove – do not apply too much pressure or aggressive scrubbing.

Never immerse shades with a plastic inner liner or trim in water.



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